

Haaga-Helia's course feedback summary

Spring 2019

Tia Hoikkala

Quality Manager



Introduction

During 2019 the whole Haaga-Helia used E-lomake (E-form) -based course feedback system for collecting feedback.

There are eight structured questions and three open-ended questions in the course feedback form. One of the open-ended questions concentrates on self-evaluation of student's own learning. The others are feedback on the course.

Open-ended questions:

- What has been good in the course?
- How would you develop the course further?
- Evaluate your own learning and achievement of learning outcomes. Did you actively participate? Did you achieve the learning outcomes? What were one to three of the most important skills or competences you acquired during the course? What parts were successful for you, what could have you done differently?

During the first half of the year approximately 9.200 replies were collected.

Haaga-Helia level results, spring 2019

	Clarity of learning outcomes	Used learning methods supported your learning	Used material supported your learning	Atmosphere inspired you to learn	Strong connection with working life	Sufficiency of guidance	Sufficiency of feedback	Overall assessment of the course
Mean	3,79	3,74	3,72	3,74	3,80	3,70	3,63	3,72
N	9242	9214	9202	9241	9231	9238	9197	9253
Std. deviation	1,03	1,08	1,07	1,12	1,08	1,14	1,15	1,02

Summary

- The measurement scale is 1 – 5, where 5 represents the best result.
- All areas have a little room for improvements to be able to achieve the quality criteria “very good” (average 4.00) stated in Haaga-Helia’s quality policy.
- There was a slight rise in the results compared to autumn 2018.
- Standard deviation is typical to the used range, indicating that the variance in quality is not particularly wide. From the perspective of quality, low variance is a goal, as well as the adequately high average.

Trends 2016 autumn – 2019 spring

	Autumn 2016	Spring 2017	Autumn 2017	Spring 2018	Autumn 2018	Spring 2019
Clarity of learning outcomes	3,70	3,73	3,75	3,74	3,72	3,79
Used learning methods supported your learning	3,67	3,69	3,71	3,69	3,68	3,74
Used material supported your learning	3,63	3,66	3,68	3,67	3,66	3,72
Atmosphere inspired you to learn	3,68	3,68	3,72	3,69	3,71	3,74
Strong connection with working life	3,66	3,70	3,75	3,78	3,76	3,8
Sufficiency of guidance	3,65	3,67	3,67	3,65	3,66	3,7
Sufficiency of feedback	3,55	3,56	3,60	3,57	3,61	3,63
Overall assessment of the course	3,66	3,68	3,70	3,68	3,69	3,72



Trends 2016 autumn – 2019 spring

